

Claims Contacts

Claims between 9am – 5.30pm Monday to Friday

Your primary contact will handle correspondence and any other communication during office hours. In their absence a colleague will be available to provide assistance.

Should you have any service issues please contact the Team Leader in the first instance or the Claims Divisional Director.

Claims Divisional Director	Anna Burt anna.burt@rkhis.com +44 (0)1234 408 647		
Claims Operations Manager	Colin Frost colin.frost@rkhis.com +44 (0)1234 408 693		
Team Leader: Rural and Private Clients	Ben Evans ben.evans@rkhis.com +44 (0)1234 408 610		
Private Clients Primary Contacts	Rachel Newark rachel.newark@rkhis.com +44 (0)1234 311 253	Julie Abbott julie.abbott@rkhis.com +44 (0)1234 311 218	
Rural Primary Contacts	Ben Horgan ben.horgan@rkhis.com +44 (0)1234 311 279	Adrian Hutton adrian.hutton@rkhis.com +44 (0)1234 311 284	John Bell john.bell@rkhis.com +44 (0)1234 311 282
Team Leader: Commercial	Anthony Davies anthony.davies@rkhis.com +44 (0)1234 311 215		
Primary Contacts: Commercial Corporate Claims	Dan Denness dan.denness@rkhis.com +44 (0)1234 408 648	Adrian Buckingham adrian.buckingham@rkhis.com +44 (0)1234 311 248	Claire Roberts claire.roberts@rkhis.com +44 (0)1234 408625
Primary Contacts: Commercial Scheme Claims	Vicky Gudgin vicky.gudgin@rkhis.com +44 (0)1234 311 280	Simon Sohun simon.sohun@rkhis.com +44 (0)1234 408 611	Andy English andy.english@rkhis.com +44 (0)1234 298359

R K Harrison Insurance Services Limited

Woodlands, Manton Lane, Bedford, MK41 7LW, United Kingdom

T 01234 305 555 F 01234 408 676 E enquiry@rkhis.com

www.rkhis.com



Emergency claims outside of 9am – 5.30pm Monday to Friday

Should you need to report a claim outside of these hours we have a number of emergency contacts relating to the insurer of your policy.

If a large or serious incident occurs outside of our office opening hours there are a number of ways by which your claim can be registered.

If you have access to your policy document this will provide emergency contact numbers and procedures for your insurer so you should call them quoting your policy number as reference. In case your documents are not available we have listed below the general out of hours or 24 hour claims assistance contact numbers for the majority of the insurance companies that we deal with.

You can also email R K Harrison on rkemergency@rkhis.com outside office hours should you have any issues that cannot be solved by calling your insurance company and we will endeavour to contact you as soon as practically possible.

Ace Europe	Commercial	0845 841 0059
Ageas		0845 122 3283
Allianz	Commercial Print and Engineering (operated by GAB Robins)	0845 604 9824 0844 893 9601
Arista Insurance		0844 770 5150
Aviva	Commercial Property	0845 300 7606
	CLA & Rural (operated by Agrical)	0844 770 4205
	CLA & Rural Select Commercial Legal Protection	0845 300 1899
AXA	Classic Domestic Helpline & Home Assistance	0870 850 9102
	Classic Legal Helpline & Family legal Protection	0870 850 9081
	Classic – Identity theft Helpline	0870 164 8214
	Classic Travel – Emergency medical & repatriation	0845 458 0522
	Commercial	0870 850 7132
AXA ArtPLUS	Home Assistance Plus	0117 927 1938
	Travel Claims	01737 815 045
Brit Insurance		0800 587 6713
Chartis	Commercial	0870 4201162
	Household	0870 850 0178
	Emergency Travel	020 8762 8327
Chubb Insurance	Household and travel within the UK	0800 018 0678
	Household and travel outside the UK	020 7031 3905
CNA Insurance		0845 458 2412
Ecclesiastical	Commercial	0845 603 8381
Fusion Insurance		07772 457679
Hiscox	Household	0845 213 8776
	Domestic Helpline	0800 731 3639
	Emergency Travel	020 8290 4442
NIG	Operated by Woodgate & Clark	0845 300 6168
OAK	Household	0117 927 1807
	Confidential Counselling	0117 934 2121
	Identity Theft Protection	0845 121 5629
Royal and Sun Alliance		0870 607 6516
Tokio Marine		0800 169 2470
Travelers	Operated by Cunningham Lindsey	0845 604 8580
Zurich	Commercial	0845 300 2055
Zurich Private Clients	Household	0800 096 9999
	Emergency Travel	0800 096 9999

Motor claims

All RKHIS Clients either deal direct with insurers or utilise Lawshield.

The following table provides contact details for the key markets with which we deal:

Ageas	Private Car 0845 122 3018
	Van 0845 122 3260
	Fleet 0845 125 8833
Allianz	Fleet 0800 587 5858
	Private Car and Commercial vehicle 0845 6000 676
Arista	Motor Claims 0844 800 9906
	Windscreen 0844 800 2751
Aviva	0845 891 1333
AXA	0800 269 661
Brit	UK: 0800 328 9076
	Northern Ireland: 028 9041 0220
Chartis	Private Car 0870 8500178
	Fleet 0844 477 6544
Chubb	Inside UK 0800 0180678
	Outside UK +44 207 031 3905
Ecclesiastical	0845 603 8381
Equity	Windscreen 0844 561 1934
	Fleet 0844 800 1931
Groupama	0870 600 2123
Hiscox	0845 213 8898
Lawshield	0800 731 3942
LV	0845 640 5640
NIG	0845 300 4644
QBE	0808 100 8181
Royal & Sun Alliance	0845 675 0404
Zurich Commercial	0845 300 2055
Zurich Private Clients	Inside UK 0800 096 999
	Outside UK +44 162 588 6994